

Technica Corporation, founded in 1991, provides high-end system engineering services to Defense, Intelligence, Law Enforcement, and Federal civilian agencies. With groundbreaking R&D, Technica's senior scientists and engineers are always finding new, innovative ways to solve complex problems to address today's Cyber Warfare challenges by leveraging Systems Architecture & Integration, DevSecOps, IT Service Management, AIOps, Machine Learning, Artificial Intelligence, and high-performance computing to support its customers.

For more information, please visit: [technicacorp.com](http://technicacorp.com)



## Solutions for Enterprisewide Procurement

Technica is a prime contract holder of the Solutions for Enterprise-Wide Procurement (SEWP V) Governmentwide Acquisition Contract (GWAC). Technica provides federal agencies and their authorized contractors IT products and services via our extensive list of manufacturers. SEWP V offers IT products and services including associated software solutions, computers and computer support devices and advanced video and visualization solutions.

### Request for quote (RFQ), Request for Information(RFI), and Market Research Request (MRR)



The recommended method is using the SEWP Quote Request Tool (QRT) available on the SEWP website ([www.sewp.nasa.gov](http://www.sewp.nasa.gov)). Use of this tool assists in providing and documenting Fair Opportunity and verifying and assuring items quoted are on contract and properly priced. Quotes may also be obtained by other methods, please contact us for other available options.

### SEWP V PRODUCTS

#### End User or Contracting Officer

- 1 Determines best value through market research
- 2 Creates delivery order—cites NASA SEWP Contract Number and Prime Vendor
- 3 Sends order with cover sheet to NASA SEWP BOWL, either by fax to **301-286-0317**, or via email to [sewporders@sewp.nasa.gov](mailto:sewporders@sewp.nasa.gov); a SEWP fax cover sheet or similar should accompany all delivery orders
- 4 Sends order to NASA SEWP BOWL: [www.sewp.nasa.gov](http://www.sewp.nasa.gov)

#### NASA SEWPV Bowl

- Verifies order
- Forwards valid orders to the appropriate contract holder
- Process time usually less than one business day through Sewp BOWL

#### SEWPV Vendor

- Processes order
- Delivers equipment and services
- Invoices agency or authorized contractor

**Information Technology**  
Hardware, Tablets, Storage, and Security

**Software and Cloud**  
Software, Software Licensing, Virtualization and Cloud Computing, XaaS (e.g. SaaS, PaaS)

**Networking and Communications**  
Routers, Switches, Modems, Network Appliances, Telecommunications Devices and Monthly Service

**Supporting Technology**  
Scanners, Printers, Copiers, Shredders, and Assistive Devices

**A/V Conferencing**  
A/V Equipment, TVs, Display Monitors, Projectors, and Screens

**Training and Documentation, Maintenance, Warranty**

#### Product-Based Services

Product-based services include Site Planning, Installation, Integration, and Product Engineering Services for in-scope products, which may be:

- Products purchased separately from SEWP
- Products purchased by another means
- Products purchased at the same time as the services

### ORDERING

#### The order bundle must include the following:

- Delivery order (any valid government DO is allowed)
- Quote from a sewp contract holder verifying the viability of the order
- Sewp Fair Opportunity form for orders over \$3 million

If modifications are made to any order, these modifications must also route through the SEWP BOWL.

All orders should be accompanied by the SEWP fax cover sheet that is available on: [www.sewp.nasa.gov](http://www.sewp.nasa.gov)

**WEBSITE:** [www.sewp.nasa.gov](http://www.sewp.nasa.gov)

**FAX ORDERS:** 301.286.0317

**PHONE:** 301.286.1478

**EMAIL:** [sewporders@sewp.nasa.gov](mailto:sewporders@sewp.nasa.gov)

**SEWP Program Office (BOWL)**  
10210 Greenbelt Road, Ste. 200  
Lanham, MD 20706

#### Features

- Pre-competed pricing
- Low 0.36% contract fee for government agencies
- No Military Interdepartmental Purchase Request required
- Product based services
- Worldwide geographic scope
- Firm fixed price order type
- No maximum order limit

#### Contact Us for

- Logistics & acquisition support
- Obtaining a quote for hardware, software or services
- Installations, basic and extended warranty support
- Technical & software support
- Staging and warehousing

## Fair Opportunity Clause

### Market Research

According to Federal Acquisition Regulations, (FAR) Part 10, appropriate market research based on the size and complexity of the acquisition is required.

### Fair Opportunity

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the CO and that the CO must document the rationale for placement and price of each order. The SEWP online QRT tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP QRT tool will automatically include the Contract Holders within a selected Group or based on a suggested source.

**NOTE:** Fair Opportunity to all Contract Holders within one or more SEWP Groups is required. There is no requirement to obtain 3 quotes as long as all Contract Holders within a Group were provided the opportunity to provide a quote.

### Best Value

Once market research is completed, the end-user's needs, technical requirements, Contract Holder program performance, price, agency policy and other factors related to the exercise of sound business judgment should be considered in making a best value determination.

## Policy and Procedural Information

The following policy and procedural information reflect the terms and conditions of Technica's contract with SEWP:

### Installation

The Government may order computer systems, software, components, and other equipment with no installation. Customers will be advised regarding impact of self-implementation on terms of warranty support. Support Services (Training & Documentation, Maintenance, Warranty, and Licensing, Service Restrictions) may be purchased provided that all offered services are FFP and directly support the equipment and shall not exceed 5% of the price of the purchase order.

### Basic Warranty

As an Authorized IT reseller, Technica offers commercial warranty period. Commercial warranty plans are available as part of the product or as a stand-alone extended warranty coverage. Technica offers the Government with warranty equivalent to our OEM's commercial warranty offerings in terms of response time, principal period of service. At a minimum, warranty will be offered in one-year increments with the following coverage: five days a week (Monday through Friday) and for eight (8) hours a day during business hours, with a next day response time.

## Sample List of Manufacturers

- Alcatel-Lucent
- Aruba Networks
- Ciena Corporation
- Compunetix
- Dell
- Eaton Corporation
- EMC Corporation
- FireEye, Inc.
- Fortinet
- Fujitsu
- Hewlett-Packard
- Ixia
- Juniper Networks
- Lexmark International, Inc.
- LogRhythm, Inc.
- NetScout Systems, Inc.
- Nexsan
- Niksun
- Nutanix
- Packet Design, Inc.
- Palo Alto Networks
- Pulse Secure, LLC.
- Quantum Corporation
- Raytheon Company
- Riverbed Technology
- RSA Security
- Samsung Group
- SanDisk Corporation
- Seagate Technology LLC
- Smartlogic
- Spirent Communications
- SolarWinds
- Symantec Corporation
- Talend USA, Inc.
- VMware, Inc.

\* Changes and additions to our manufacturers list may occur without notice

## Extended Warranty

Extended Warranty can be purchased and begin at any time during the standard commercial warranty period up to and including the end of the commercial warranty period. Extended warranty packages may be invoiced and paid at the start of the warranty period. This extended warranty shall provide coverage based on the standard commercial warranty. At the Government's discretion, the Government may order, at any time during a warranty period, monthly maintenance at a Discounted Monthly Extended Warranty amount in lieu of the extended warranty.

Product and Software maintenance, warranty and licensing shall be treated as commercial product unless such product is priced on a usage basis. Software maintenance as a Product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. Software Maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service and are to be billed monthly.

## Technical Support

Technica shall provide a full complement of technical support services including a) Timely nondisclosure briefings on emerging technologies relevant to SEWP, b) Commercially available technical specifications, either on-line or in hard-copy form, for all base system components, with such documents for all products available on Technica's SEWP contract available by request, c) Continuous adherence to any relevant Government, NASA, and Goddard security requirements.

## Software Support

### SEWP CUSTOMERS MAY CONTACT US TO:

- Request product information to prepare a quote request
- Request information about installation, warranty, software support and technical support
- Address any post-delivery issues

## Labor Services & Ancillary Products

### Labor Services and Ancillary Products may be purchased provided they:

- Directly support the products on the delivery order
- Do not exceed 5%\* of the price of the products on that delivery order

### Labor Services based on contract labor rates are already approved as fair and reasonable—issuing Contracting Officers are responsible for:

- Considering the labor hours and labor mix proposed to perform the specific task being ordered
- Making a determination that the price for those services is fair and reasonable

## Contacts

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**TABITHA FLETCHER**  
Deputy Program Manager &  
Contracts Manager  
tfletcher@technicacorp.com  
703.662.2052, 703.662.2113 (F)

## SEWP Contacts

**SEWP HELPLINE**  
301.286.1478  
help@sewp.nasa.gov

**SEWP FAX**  
301.286.0317 (orders only)

**SEWP WEB PAGE**  
www.sewp.nasa.gov

**SEWP Program Office (BOWL)**  
10210 Greenbelt Road, Ste. 200  
Lanham, MD 20706

**SEWP Contract # NNG15SE12B**  
Group D

SEWP customers may contact  
sewp\_PM@technicacorp.com to:

- Request product information to prepare a quote request
- Request information about installation, warranty, software support and technical support
- Address any post-delivery issues
- Answer contractual questions, unresolved issues, or problematic orders