FBI Enterprise Software Engineering and Support Services

The primary focus of the FBI Enterprise Software Engineering and Support Services contract (ITSSS STOR 90C) is to provide operations and maintenance (O&M) and engineering professional services support for current and future task initiatives within the Enterprise Applications and Database Service Section (EADSS) of the

Information Technology Application
Division (ITAD). STOR 90C will
support EADSS' ongoing delivery of
software applications, data services,
and database development and
management to support FBI business
operations including financial, human
resource, asset management, and
similar capabilities. STOR 90C is the
third task order for Technica as a
Prime holder of the FBI ITSSS Blanket
Purchase Agreement (BPA) and an
important vehicle for future innovations
at the FBI.



Technica FBI IT Triple S Team

Technica has assembled an integrated team with experience supporting FBI across the full program lifecycle, including engineering, development, integration, O&M and testing tasks that now fall under the EADSS. The Technica STOR 90C team will support programs and projects to accomplish FBI mission goals for both legacy system O&M and engineering support for new requirements. The Team's experience includes deployment and support for enterprise-level FBI systems including:

- Enterprise Remote Access Service
- Mobility Program Management Office
- Technology Administrative Portal Big Data management
- Sentinel Software Development
 Environment
- Centralized Tiered Solution (CTS) enhanced and distributed storage architecture



STOR 90C TASK ORDER INFORMATION

Full Title:

Enterprise Software Engineering and Support Services (EADSS)

Contract Reference: ITSSS STOR 90C

Period of Performance:

Base Year + 4 Option Years (April 2015–March 2020)

Ceiling Value: \$37M (estimated)

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STOR 90C SUPPORT GOALS:

- Maintain service continuity for FBI systems
- Provide innovate engineering support for new requirements
- Serve as a trusted technology advisor to advance FBI operations
- Enhance ITSM practices to improve service delivery and configuration management
- Maintain strong partnerships with ITSSS BPA technology partners
- Provide strong support for FBI Section 508 compliance and accessibility requirements

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